

Newsletter & 2009 Annual Report



IN THIS ISSUE

- 2 Dir. Letter • New Congregations
- 3 2009 Gala
- 4 Input from Clients & Volunteers
- 5 Financials • Other News
- 6 Donors
- 7 Donate • March 16th Event
- 8 How to Help

Mission Statement

Durham Interfaith Hospitality Network addresses the immediate and ongoing needs of homeless families by mobilizing Durham congregations and people of faith to help families move toward residential stability and self-sufficiency.

2010 Board of Directors

Roger Loyd, President
Willie Macon, Treasurer
Barbara Knopp, Secretary
EmmaLee Brasier Oakley
Ed Dolan
Carol Mansfield
Marsha McKinley
Ira Mueller

Durham IHN Staff

Catherine Pleil, Executive Director
Carol Bailey, Case Manager
Jennifer Bingham, Intern, Duke Divinity School
Brooke Phillips, Intern, Duke Divinity School

Durham Interfaith Hospitality Network

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9:00am to 5:30pm • Monday through Friday

Catherine Pleil, Executive Director, catherine@dihn.org

Greetings from the Board of Directors of the Durham Interfaith Hospitality Network



We are proud of the work that our staff, volunteers, and donors have done during the past year, and look forward to being of even more service to homeless families in the year to come.

The Board of Durham IHN is small but active. We welcome participation in our committees by people interested in giving concrete assistance to the organization. We also are aware of many important tasks that volunteers could do at our IHN “day house” thus freeing our fine staff to do valuable work for homeless families, both in direct service to them

and in interpreting our work to the wider community.

This Annual Report reflects the commitment of our board and staff to be accountable for our work, and to invite others to join in it, whether as volunteers at a congregation or at the day house, as members of board committees, or as donors to the mission of DIHN.

Please contact me if we may be of further service to you.

Roger L. Loyd
President, 2009-2010
919-660-3452, roger.loyd@duke.edu

New Director Named

After a successful 30 year career at IBM, Catherine Pleil retired to pursue a second career in social justice work. Prior to her appointment as Executive Director of IHN in August, she had already been involved with IHN for 10 years, serving on the board and as IHN volunteer coordinator at Immaculate Conception Catholic Church.

Who and How We Helped In 2009

- We provided 8706 meals and 2969 nights of shelter – up 16% and 19%, respectively, from 2008.
- We served 19 families including 56 people.
- All were headed by single mothers; one family included the mother’s sister.
- One family was Caucasian; the rest were African American.
- Of the 36 children served, 4 were under 1 year old, 11 were 1-5 years, 17 were 6-12 years and 4 were 13-17 years old.
- Of the 20 adults served, 4 entered with jobs, 16 entered without jobs. (2 of the 4 entering with jobs lived in the apartment.)
- Of the 4 that entered with jobs, 2 improved their pay during their stay.
- 54% of those that entered without jobs, found jobs while at IHN.
- 53% of IHN families moved into permanent homes, 7% moved into transitional housing and the rest moved in with family or friends.



Dear friends of IHN,

It's been just about 6 months since I took on the role of Executive Director at Durham Interfaith Hospitality Network. I could not be more excited to be here! Durham IHN has played a major part in shaping the person I've become over the years since I started volunteering with this wonderful organization in 1999. So it seems very natural for me to now be coming to my office at the day house each day; it feels like home.

This work allows me to put into practice my deeply held belief that every human being is a child of God and deserves to be treated with dignity and respect. In life in general, but especially in this job, it is really important to be aware of the goodness in people. Every one of us has unique gifts and strengths. I am often in awe at the resiliency of some of our guests who have faced numerous setbacks and yet refuse to give up. That resiliency is most certainly a strength. I will always treasure the sympathy card brought to me by one of the children at the time of my Dad's death, signed by each one of our IHN guests at the time, with several really caring messages inside. That card was an unforgettable gift to me.

Some people have asked me if I find working with the homeless community "depressing." My answer is "Humbling yes, depressing no." I have definitely been frankly shocked and saddened by the 5-10 families we have had to turn away in most weeks since I arrived. (Note that this does not mean all these families would qualify for the IHN program, but nonetheless it is evidence of the

number of families out there who need help.) I must also admit to succumbing to some of the frustration of our guests who seem to be well qualified for employment, but the jobs are currently going to extremely over-qualified individuals instead. This economy has really made getting out of homelessness tougher than ever.

On the other hand, there is a lot of joy in this job! Our staff is a really great team. Our case manager Carol Bailey and I, together with Duke Divinity students Jennifer Bingham and Brooke Phillips, help celebrate our guests' successes in finding job leads, getting interviews, and especially the big ones – landing a job or signing a lease! I've been known to be "whooping it up" in my office, having received word of a generous donation from a benefactor. We have the most amazing volunteers I could ever imagine having the opportunity to work with – kind, giving, upbeat, truly hospitable to our families, and unbelievably supportive of me personally. Finally, I am constantly inspired by our guests, and I learn a lot from them.

If you are already involved with Durham IHN, I thank you. You are making a huge difference in the lives of families who just need a hand up to get back on the road to residential stability and self-sufficiency. If you are not yet involved, please consider it! It could change your life, as it has mine.

Warm regards,
Catherine Pleil, Executive Director

Letter From the Director

"In this life we can do no great things. We can only do small things with great love..." - Mother Teresa

WELCOME TO OUR NEW CONGREGATIONS!

We were delighted to have two new congregations join the Durham IHN team in 2009. Antioch Baptist Church joined us as a host congregation, supported by Congregation at Duke Chapel, and Holy Infant Catholic Church joined as a support congregation for Resurrection United Methodist Church.

In 2010, we welcome First Calvary Baptist Church and Judea Reform Congregation as support congregations working with host St. Paul's Lutheran Church. Glad to have you on board!

Day House "Apartment" Renovated to Accommodate Additional Family

Due to the unprecedented number of requests coming in to Durham IHN looking for shelter for homeless families, in the fall of 2009, the IHN staff searched for creative ways to be able to accommodate more than the three families that our congregations can serve at one time. Already very short on money, they wrote grants to be able to renovate space underneath the day house, which had previously been used as a studio apartment, in able to serve one additional family. Thanks to grants from the Durham Merchants Association and Congregation at Duke Chapel, IHN is now able to provide shelter and case management for a fourth family, without impacting the network rotation. The intent of this space is to provide short term, emergency shelter, normally targeted to a families that have some income, allowing them time to save enough to get back into permanent housing.



2009 Annual Gala Fundraiser

Durham IHN's annual gala fundraiser – "Fulfilling the Promise" – was held on November 14 in the beautiful gathering space at St. Philip's Episcopal Church in downtown Durham. The excitement in the air was visceral, as a record 138 attendees enjoyed wine, dinner and the eclectic music of Willie Painter and Scott Laird. IHN supporters and guests had plenty of time to reconnect with old friends, make new acquaintances (all with the common interest of helping homeless families), bid on silent auction items, and enter the raffle to win one of the over twenty raffle items available.

Board President Roger Loyd acted as host for the night, and kept the evening moving at a nice pace. His most important function was to introduce the keynote speaker, former IHN guest Michelle Cayruth. Michelle spoke from the heart, with no notes. She talked about how she had been abandoned

by the people she thought she could count on, and what a lifeline IHN was to her and her children. When she came to IHN she basically had lost trust in people. IHN changed that. Not only did they help her very quickly get back on her feet and into her own home, but the staff and volunteers were so good to her and her family, and treated her with such respect, that she came to believe in people – and herself - again. She is now employed full time and very determined to take all steps necessary to avoid a recurrence of homelessness. Michelle's story was truly touching and she received a thunderous standing ovation when she ended her talk.

Catherine Pleil, Executive Director, addressed the audience briefly after Michelle. She spoke of her reactions thus far after her first three months on the job at Durham IHN, and highlighted the work of the many different groups repre-

sented at the gala that come together to make IHN the wonderful organization it is. She closed by announcing that IHN volunteers at Duke Memorial UMC had gotten together to make a donation to Durham IHN in honor of Roger Loyd, who is not only the Board President but also Duke Memorial's IHN Coordinator. This was a fitting tribute to a man who has devoted himself for many years to this organization.

The evening ended by the announcement of the winners of the raffle and silent auction, with some laughs along the way – like when one attendee won a gold fish because her husband had accidentally put her raffle tickets in the wrong box! Overall, it was a great evening; and when the books were closed, the \$16,000+ raised at the event set a record for IHN, and was key to enabling IHN to "break even" at the end of the year.

We asked Tammy Rodman, co-ordinator at Antioch Baptist Church, why her congregation got involved with IHN. Here's her response:

Isaiah 58:7 (New International Version)

Is it not to share your food with the hungry and to provide the poor wanderer with shelter— when you see the naked, to clothe him, and not to turn away from your own flesh and blood?

When posed the question as to why my church family and I got involved in Interfaith Hospitality Network, three reasons came to mind. Before I go into our reasons, I applaud every church presently hosting and supporting this program and other programs addressing the issue of homelessness. There are approximately 600 churches in this area and if they each became involved, our homeless problem in Durham might well be on its way to being resolved. As a matter fact, a lot of problems might get resolved but, let me speak to the question. Antioch's first reason is, as doers of the Word instead of just hearers of the Word, this is just another opportunity to do the work of our Lord. Secondly when we look at the statistics, the majority of the people who come through IHN look like us, a predominately Black church body, and the majority hosting are brothers and sisters who don't look like us. Something is wrong with

that picture and we hope other congregations of color will open their doors and join us in this mission. Third reason, Antioch is blessed with space so we feel compelled to use it to give shelter to God's people. It is our duty as Christians to not just be concerned about those who come inside the walls of the sanctuary but, really be concerned about those who are outside the walls.

Tammy White Rodman, MDiv
Associate Minister Antioch Baptist Church
Rev. Michael Page, Pastor

Letter from Lashel, former guest who is now in her own home:



I was a native to North Carolina and came back here only to seek a better opportunity for myself and my kids. Mrs. Catherine and Mrs. Carol made things a lot easier for me. They pushed me and they assisted me and they encouraged me. The churches were always welcoming and warm and helpful. I am very thankful for their assistance. I don't know where I would be if it wasn't for them. I was truly blessed and fortunate to go to the IHN. Thank you and much much love to everyone that was there for me and my kids.

Love, Lashel

And we asked Jack Donovan, coordinator at Holy Infant Catholic Church, how their first experience went:

Since it was the first effort for Holy Infant, it was a bit unnerving at first, but as the volunteers arrived with loads of tasty foodstuffs it settled down to a typical potluck preparation. When the guests arrived with their children, it wasn't long before everyone found something pleasant to do, whether it was munching snacks, getting to know one another, or playing with the children—and cuddling the one infant that rather monopolized the spotlight. All in all it turned out to be a memorable feast for everyone, sufficient to provide enthusiasm for the next encounter in March.

Jack Donovan,
Holy Infant DIHN support coordinator

Majaila, age 8, drew this while snowed in at Epworth UMC



Here she is playing dress-up at the day house.

Community Development Block Grant Funding Obtained

Thanks to Stephanie Williams, former executive director, Durham IHN has received a significant and much needed Community Development Block Grant. CDBG is funded by HUD and administered by the City of Durham, and is covering expanded case management services and associated costs at IHN. This grant, which was approved by the City Council, is in recognition of the outstanding work of Durham IHN.

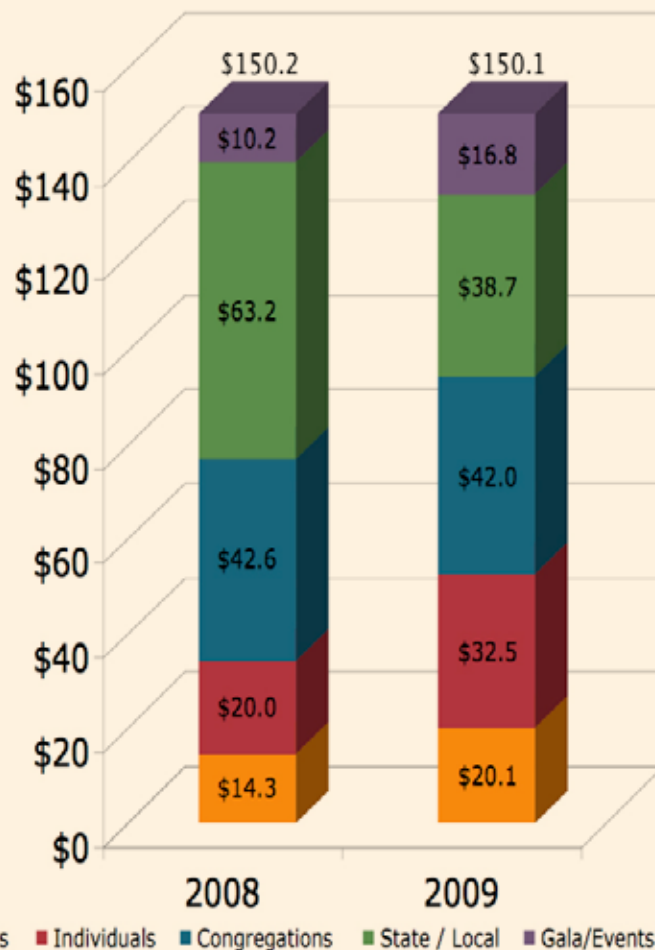
Durham IHN Day House Gets Much Needed Facelift

Recognizing that the day house is IHN's greatest financial asset, in late 2008 the IHN Board of Directors put a strong focus on identifying its maintenance and repair needs, some of which had gotten deferred due to other financial priorities. Headed by then-board member Dan Morgan, a detailed list was outlined and prioritized, and a set of actions were agreed to. Remarkably, through the hard work and gift of time and talent of people like Mr. Terry Rhodes, and groups of volunteers who came out from Resurrection UMC and McMannen UMC, virtually all of the work was completed by the fall of 2009 and IHN property is now in maintenance mode. (It should be noted, though, that the Board of Directors is currently recruiting for someone to join the Board as Property Chair.)

Financial Report

Although Durham IHN struggled financially throughout much of 2009, (like most of our non-profit colleagues,) we are proud to have ended the year with a fairly balanced income and expense. We under ran our revenue budget by about \$7K, so that our income came in at \$150.1K, but we managed expenses tightly, reducing discretionary expense to the absolute minimum possible without disrupting service to our families, finishing the year with total expenses of \$151.5K. Our shortfall in revenue was due to delays in government funding; however, this was largely offset by our successful gala, higher than budgeted grants, and an extremely generous IHN donor who helped bridge the gap until our delayed government funding came through. In 2010, our budget calls for growth in overall revenue, primarily based on restored government funding. We will use this for operational expenses and case management services associated with families in the new apartment, as well as increased supportive services as our families transition into permanent housing.

Year To Year Revenue in \$K





2009 Donors

Below is a listing of benefactors who donated at least \$100 in 2009. Please know that we are extraordinarily grateful for every dollar donated to Durham IHN! We have also received generous in-kind donations, such as presents for the families at Christmas, supplies for the day house, and gift baskets for the gala, from many individuals, congregations, and organizations that are not included below, and we thank you so much for those as well.

Donations \$5000+

Emmy Lou Tompkins Foundation
 Mt. Sylvan United Methodist Church
 Westminster Presbyterian Church
 Kathleen Daughtry

Donations \$1000-\$4999

Catholic Diocese of Raleigh
 Durham Merchants Association
 Charitable Foundation
 Rogers Family Foundation
 RTI International
 Blacknall Memorial Presbyterian Church
 Christ the King Moravian Church
 Congregation at Duke Chapel
 Duke Memorial United Methodist Church
 Hope Valley Baptist Church
 Immaculate Conception Catholic Church
 McMannen United Methodist Church
 Pilgrim United Church of Christ
 St. Paul's Lutheran Church
 Temple Baptist Church
 Watts St. Baptist Church
 Yates Baptist Church
 Thomas and Marjorie Busch
 Ed and Danuta Dolan
 Roger and Leta Loyd

Donations \$100-\$999

Anonymous Fund of Triangle
 Community Foundation
 Charitable Gifts – JKW/NTW of the
 Fidelity Charitable Gift Fund
 Dealers Supply
 Durham Congregations in Action
 Exchange Club of Durham
 GlaxoSmithKline North America
 Global Claim Services
 Haile Gift Fund of the Fidelity
 Charitable Gift Fund
 Hillsborough Veterinary Clinic
 Holderness Benevolent Account
 Laura Hughes Design
 Luster Gold Circle
 My Lullabug
 Resource Reformers, LLC
 Ritz Carwash and Detail Center
 Sheltering Home of Kings Daughters
 Wachovia Foundation
 Abundant Hope Christian Church
 Aldersgate United Methodist Church
 Calvary United Methodist Church
 Epworth United Methodist Church
 Holy Infant Catholic Church
 Resurrection United Methodist Church
 St. Luke's Episcopal Church
 Triangle Presbyterian Church
 Trinity United Methodist Church
 Union Grove United Methodist Church
 David Aman and Wendy Toh
 Robert and Wendie Anderson
 Jim Ayers
 Blaine Butterworth
 Frank and Yvette Camps-Campins
 Mary Carew
 Kit and John Chappell
 Bruce and Carol Cunningham
 Laine Cuthrell
 Gregory and Susan Duncan
 Ed Embree
 Adel and Hoda Fahmy
 David and Patricia Harlow
 William and Lynne Hayden
 Chuck and Beth Helpingstine
 Jim and Carol Hewitt

Kevin Hoff
 Bob and Sue Kennedy
 Stephen and Barbara Knopp
 Mary Ann Lamb
 Robin Langford
 Frances Langstaff
 Roy and Katy MacDonald
 Willie and Jacqueline Macon
 William and Elizabeth Matthew
 George and Deana Megaloudis
 Jane Mickey
 Jane Millen
 Melissa Mills
 Dan and Donna Morgan
 Sue Mrache
 Bruce and Ira Mueller
 Jeanne Murray
 Glenn and Joan Paine
 Joachim and Catherine Pleil
 William Reedy
 Chuck and Pamela Riley
 Walt Sliva and Laura Benson
 Frank and Joanne Stasio
 Gary and Kathy Stickley
 Rebecca Thomas
 Jeffrey and Mandy VanDeusen
 Leo Watkins
 Joel and Pam Wheeler
 Malcolm and Jennifer Wilkins

In honor of Roger Loyd

IHN volunteers at Duke
 Memorial UMC

In honor of the Stover children

Karl and Dee Stover

In honor of Mark and Susan Wright

Lois Wright

In memory of John G. Lynch, Sr.

Jim and Joan Bettman
 Paul and Shelly Bloom
 Greg and Sally Booth
 Chuck and Beth Helpingstine
 Donald Lichtenstein
 Page Moreau

Volunteer Thank You and Workshop on **March 16th**

All current and potential IHN volunteers are invited to attend an event to be held in the Family Life Center at Yates Baptist Church on Tuesday, March 16th from 6-8:30 pm. This is intended to be, first and foremost, a chance for the IHN staff to THANK YOU for all you do to open your doors and your hearts to serve families in need. Secondly, it will be an opportunity to provide education and exchange ideas on topics of interest to volunteers. Pizza dinner will be followed by concurrent breakout sessions. Each participant will be able to choose three 1/2 hour sessions to attend. If you would like to attend and have not yet received an Evite, contact your coordinator or Catherine Pleil to RSVP.



2010 Participating IHN Congregations

Host Congregations

Aldersgate United Methodist Church
Antioch Baptist Church
Duke Memorial United Methodist Church
Epworth United Methodist Church
Hope Valley Baptist Church
McMannen United Methodist Church
Mt. Sylvan United Methodist Church
Resurrection United Methodist Church
St. Paul's Lutheran Church
St. Philip's Episcopal Church
Westminster Presbyterian Church
Yates Baptist Church

Support Congregations

Abundant Hope Christian Church
Asbury Temple United Methodist Church
Bethany United Methodist Church
Blacknall Presbyterian Church
Christ the King Moravian Church
Congregation at Duke Chapel
First Calvary Baptist Church
Holy Infant Catholic Church
Immaculate Conception Catholic Church
Judea Reform Congregation
Mt. Bethel United Methodist Church
Pilgrim United Church of Christ
St. Luke's Episcopal Church
Temple Baptist Church
Trinity United Methodist Church
Union Grove United Methodist Church
Watts Street Baptist Church



Durham
Interfaith
Hospitality
Network

www.dihn.org

How You Can Help

Congregations. We currently have 31 congregations in Durham involved with DIHN. 12 are "host congregations," and 17 are "support congregations," and 2 are financial supporters. There are a variety of ways congregations can participate, so please give us a call if you would like to get more information or have someone come out and talk to a group at your place of worship.

Volunteer. In addition to volunteering through your congregation, we welcome individuals and service organizations who are interested in volunteering with Durham IHN. Call or visit our website for more information.

Help us find jobs. We especially need help finding jobs for our adults. We all know that most jobs are found through connections. Please take the extra step to help us make those connections for our residents.

Donate. In terms of donations, let's be honest - our greatest need is money. We promise to be good stewards of your resources. Please fill out the form on page 7 and send in with your check or call the office.

Also, in addition to major household furniture and supplies for our families as they move into permanent housing, we do depend on donated items for the day house to keep our expenses to a minimum. Please see the entire list of all our needs at www.dihn.org/23395/23458.html.

DONATE • Volunteer • Register for Email

DIHN is a 501 (c) (3) nonprofit corporation. Due to the economy, we are especially in need of donations right now. Can you help?

Please mail your contribution to: Durham IHN, 1216 N. Roxboro St., Durham, NC 27701.

- Yes, I want to make a monetary donation.
- I'd like to volunteer.
- I'd like to receive updates via email (or email us at dihninfo@yahoo.com)
- I would like to be contacted about donating furniture or other items.

Name _____

Mailing Address _____

Phone _____ email _____